

ABOUT US



A CARING COMMUNITY

Court House is a warm and welcoming home where residents, staff, family members and the wider community all play their part.

We are here to help our residents enjoy life; whether through making new friends, trying new hobbies, re-kindling old interests or simply being in a community where people have time to chat and having a bit of fun is part of the day.

Court House is a residential home for elderly people, often with mild to moderate dementia. Our approach is to understand the person being cared for, recognise their individuality and work alongside them putting their needs and wishes at the heart of the care they experience.

We provide a caring community that works in partnership with our residents and their families, by encouraging active involvement in the many facets of daily life at Court House.

Inspected and rated

Good



A HOME FROM HOME

Set in about an acre of mature grounds in the heart of Cullompton, Court House is within easy access of local shops, cafes and the town's amenities.

Court House is a relatively small home with 24 rooms in the main house and a further 6 rooms in a cottage within the grounds. Steeped in history, there are characterful rooms in the older part of the house and purpose-built facilities within the newer parts. All our rooms have en-suites and are furnished, however, we encourage residents to bring items with them so that it feels more like home. There are several communal areas, each having their own ambience; the quiet lounge, an activity / tv lounge, the dining room, coffee shop. and conservatory.

The cottage has its own lounge, conservatory, kitchen and laundry facilities and is perfect for residents looking for a little more independence or for those that find larger groups daunting.

All residents have use of a variety of garden areas; patios, mature herbaceous flower gardens and veggie beds, so that they can enjoy outdoor space, weather permitting.

We offer permanent, respite and day care services for elderly clients with mild to moderate dementia.



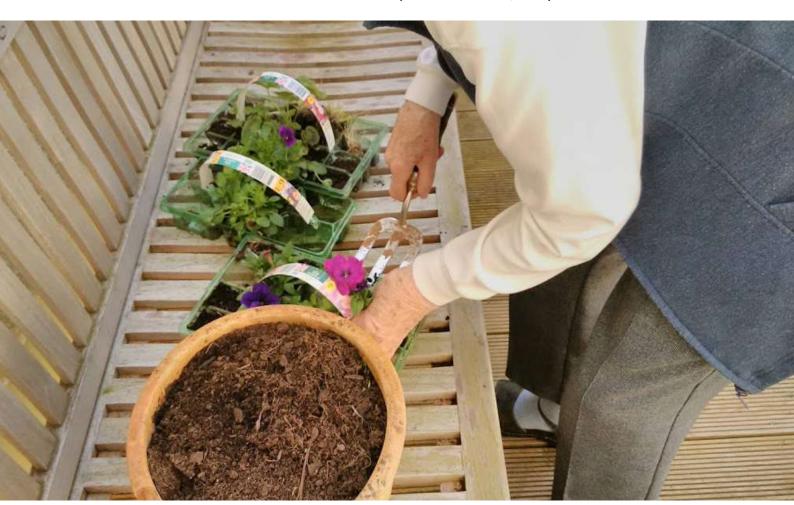
OUR SERVICES

LONG STAY

All residential placements are only after a comprehensive assessment is carried out to ensure we can meet the person's care needs.

Residents enjoy a four week trial at the start of their stay to allow a settling in time and check they are happy at Court House. It helps show the benefits of being part of a caring community and gives time to start forging new friendships with residents and staff.

Our staffing levels are based on care needs. Our usual staffing is five care staff plus a senior during the day and early evening followed by three waking night staff. The care staff are supported by a management team and ancillary staff including cooks, housekeeping and maintenance. The price of residential care does vary slightly depending on which rooms become available and the level of care needed. Prices currently start from £1,050 per week.





DAY CARE

When either longer visits or a more regular structured approach to care and support is needed, a day care package may suit you better.

We can still be really flexible, usually having space for you to choose which days you visit, and at what times.

Spending a full day at Court House means new friendships develop, old hobbies and interests can be rekindled and new ones started, adding real quality to the lives of those that attend. Court House always has plenty of activities to keep you stimulated and amused, but if you would rather settle into a comfy chair and snooze behind the paper that's fine too.

Our prices for Day care start from £80 per day, the price and availability will be confirmed after a short simple assessment of care needs. If this sounds like something that might help, please call Kim, our manager, to register an interest.

OUR SERVICES



RESPITE

By carers getting breaks it will often mean that those needing support are able to remain at home longer, and for you both to lead fuller more stimulating lives.

We understand how valuable a respite stay can be and when we have availability, we are happy to take respite clients. Not only does it help a carer but it can also provide a transitional process for someone who needs a bit more support but is unsure whether residential care is right for them.

Respite stays are a minimum of one week and generally a fortnight. Respite care prices are dependent on the level of need and prices start at £1,085 per week.

OUR SERVICES

'PARROTS' COFFEE CLUB MEMBERSHIP

Our new Coffee club membership is designed for those currently living at home, alone or with a carer.

Sometimes just getting the time to do the shopping, go for an appointment or simply have some time out seems too difficult. Suggesting going for a coffee and cake is easier than persuading your loved one to go for day care.

We offer personalised care in a warm friendly setting. A weekly visit provides the opportunity to make new friends, chat over a cuppa and join in some of the activities if they wish.

We charge £25 for up to two hours support either morning or afternoon with a free cake and tea or coffee or £30 if you prefer to come in the middle of the day for a two course lunch.



DAILY LIFE

DAILY LIFE

Outstanding care and compassion

Whether someone comes for a morning or for longer, the friendly community in a safe space, gives them the chance to develop and enrich their life.

It can be the opportunity to meet like-minded souls and develop new interests or simply enjoy the atmosphere. By working in partnership with our residents, we get to know them well; their hopes and aspirations, their likes and dislikes, their values, abilities and needs. How someone chooses to live their life is respected and supported as much as possible.

Residents can choose to be involved in regular daily living activities; laundry, cleaning, gardening etc. Hobbies and more fun activities are actively encouraged and our involvement with the wider community normally provides fitness sessions, artist workshops, musical activities, and regular Church services for those interested. Helping our residents enjoy life is our purpose.





DINING AT COURT HOUSE

For many, sharing a meal is a great way to be sociable and enhances the day.

Our menus are always changing and we are keen to incorporate new ideas and much loved favourite recipes from our residents. There are always choices offered for all meals including vegetarian options and we will meet any special dietary requirements. All our meals are prepared from fresh on the premises.

The main dining room is cottagey in style and is in the centre of the home. It has its own delightful courtyard garden in which to soak up the warmth of the Devon sun. Alternatively, you can have lunch in 'Parrots Coffee shop' or eat in the privacy of your own room.

Normally, family members are welcome to join their loved one and we charge £10.00 for lunch. This needs to be booked in advance with the manager.





PAYING FOR CARE

We accept both self-funding and social services funded clients.

If you are not sure about how care is financed, there is a guide produced by Age UK that helps explain it clearly. Just ask us to send you a link. Your ability to pay for care will be worked out by your local Council. Your own home will not be included if you're arranging care and support at home or if you go into a care home on a temporary basis. If you move into a care home permanently, your home will still not be included if your partner still lives there or, in certain circumstances, another relative.

Currently, if your capital is above £23,250 you're likely to have to pay your care fees. If your capital is under £23,250 and the Council has assessed that you need care, you will get some help from them.

The assessment by the Council may meet our fee requirement but if not, a private top up can be paid to secure a place at Court House. This is also the case if you begin the process as a private fee payer but then funds fall below the threshold of £23,250.

MAKING THE DECISION

Choosing a care home can be a daunting decision and is often at a time when families are under pressure.

Choosing a care home can be a daunting decision and is often at a time when families are under pressure. It is usually a good idea to visit as many care homes as you can as they all 'feel' quite different. You will instantly know whether your relative will be at home and relaxed although you will have to make very sure that the home of choice will be able and willing to meet the long-term needs as a move later should be avoided if possible.

Top tips:

- Remember this is a home for them, not you
- Do your research, read the Care Quality
 Commission report and if you are local, ask around
- When you visit, ask lots of questions
- Think ahead, will this home meet their needs in the longer term
- Understand that having the right support at the right time can be very positive for all involved!

We appreciate that it is important to find the right place and that you are likely to have many questions. We have a useful 'Frequently asked questions' on our website and if need any further assistance, please just call us. We are always happy to help.







COURT HOUSE

RESIDENTIAL



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